

Updating and Syncing the SPOT X and SPOT X with Bluetooth®:

Making certain changes to your device settings will require the synchronization of your device with your SPOT account. To update or sync the SPOT X or SPOT X with Bluetooth®, the **SPOT X Device Updater** software is required. Please visit the download page by clicking [here](#).

At this time, only Windows and Mac operating systems are supported.

1. Download the SPOT Device Updater by selecting the button applicable for your operating system.

Depending on which browser you are using, you can 'Save' in order to download the installer or 'Run' to launch.

(If saved, check your downloads folder and select "Run" to launch the install wizard).

For Mac: Installing the Updater package requires system admin password when prompted.

NOTE: Some antivirus programs may prevent this application from starting. If you encounter installation problems, please contact [SPOT Customer Service](#).

2. Install the SPOT X Device Updater.
 - Open the downloaded file to run the install wizard, then follow the prompts.
 - After installation is complete, the updater will open automatically.
3. Enter your MyAccount Username and Password and press "**Sign In.**"
4. Plug in your SPOT device.
 - Using a micro USB cable, connect your device to a computer.
 - Windows Users: If this is the first time you are plugging in your SPOT device, wait for the device drivers to install.
5. Press the "**Connect**" button
 - This will display your ESN and current firmware version below the picture of the device.
6. Update your SPOT device.
 - Your device's firmware version will be checked to see if it is the latest automatically.
 - If an update is available, the "Update to Latest Firmware" button will be blue and selectable. Otherwise it will be greyed-out.
 - Once selected, the update will begin.
DO NOT DISCONNECT DEVICE UNTIL PROMPTED TO DO SO
7. Sync your SPOT device
 - Sync will update your device with the selected contacts from MyAccount
 - Select sync and wait until you are notified on your computer and device with "Update Successful" on the screen